Airline cancellation policies - As of March 13, 2020

Alaska Airlines
For travel between today and March 31st, 2020, change fees are waived
Travel must be complete within 12 months of the original ticket purchase date
If the fare for the new flight is higher than your original ticket cost, you must pay the difference.

The fee is waived one time only, future changes will incur the standard penalty
For tickets purchased between February 27th – March 31st, 2020
Travel must be complete within 12 months of the original ticket purchase date
If the fare for the new flight is higher than your original ticket cost, you must pay the difference.

The fee is waived one time only, future changes will incur the standard penalty
For additional information, please see: [https://blog.alaskaair.com/alaska-airlines/coronavirus/](https://blog.alaskaair.com/alaska-airlines/coronavirus/)

American Airlines
For tickets purchased before March 10th, 2020, and scheduled to travel March 10th – April 30th, 2020, change fees are waived.
Travel must be complete by December 31st, 2020
No fare difference will be charged if your origin and destination city remain the same
The fee is waived one time only, future changes will incur the standard penalty
For tickets purchased between March 1st and March 31st, 2020, change fees are waived.

The new ticket must be reissued within 12 months of the original purchase date
Travel must be complete within 12 months of the original purchase date
If the fare for the new flight is higher than your original ticket cost, you must pay the difference.

The fee is waived one time only, future changes will incur the standard penalty
For additional information, please see: [https://www.aa.com/i18n/travel-info/travel-alerts.jsp](https://www.aa.com/i18n/travel-info/travel-alerts.jsp)

Delta Airlines
For travel between today and April 30th, 2020, change fees are waived.
The new ticket must be reissued no later than December 31st, 2020.
Your new trip must begin no later than December 31st, 2020.
If the fare for the new flight is higher than your original ticket cost, you must pay the difference.

The fee is waived one time only, future changes will incur the standard penalty.
For tickets purchased between March 1st -March 31st, 2020, change fees are waived
The new ticket must be reissued no later than February 28th, 2021.
Your new trip must begin no later than February 28th, 2021.
If the fare for the new flight is higher than your original ticket cost, you must pay the fare difference.

The fee is waived one time only, future changes will incur the standard penalty.
For additional information, please see:

Hawaiian Airlines
We are issuing travel waivers for all Hawaiian Airlines flights booked through March 9, 2020 HST for travel between March 1, 2020 HST to April 30, 2020 HST.

Please follow the steps below if you are traveling between March 1-April 30, 2020 and need assistance with canceling your existing reservation. NOTE: This feature requires your six-letter confirmation code and rebooking assistance is not available through this form. To rebook (which can be completed at a later date), you will need to contact our Reservations Department at 1-800-367-5320Opens external link to page that may not meet accessibility guidelines.

• Make your cancelation request through this form.
• From the Topic dropdown menu, select “COVID-19” and from the Subtopic dropdown menu, select “Cancel my reservation”

Waiver qualifications and rules:

• Ticket was issued on/before March 9, 2020 HST for travel between March 1, 2020 HST to April 30, 2020 HST.
• New travel must be ticketed on/before by December 31, 2020 for travel commencing no later than December 31, 2020.
• This waiver allows a one-time change per ticket without fee. Any subsequent changes will be subject to regular change rules and applicable to the originally ticketed fare(s).
• The change fee will be waived, but any applicable fare difference will be collected for the new flight.
• To receive the one-time waiver of change fee, guests must contact Hawaiian Airlines no later than 24 hours prior to departure.
• Guests who have purchased their tickets through a travel agency will need to request changes through their agency directly.
• Voluntary changes made to the origin, destination, and/or via/stopover point will be permitted without a change fee, however any applicable fare difference will apply.
• Refund rules of original ticketed fares will apply.
• Hawaiian Airlines Reservations handling fees and HawaiianMiles award redeposit fees will be waived.
Southwest Airlines
Southwest Airlines has no waiver in place. Their standard change and cancel rules apply. If you cancel your flight, you will have the full value of the ticket to apply toward a future trip. The new travel must be completed within one year of the original ticket issue date. For additional information, please see https://www.southwest.com/Coronavirus/

United Airlines
For travel between today and April 30th, 2020, change fees are waived. Your new ticket must be reissued before December 31st, 2020 or 12 months from the original purchase date, whichever is earlier. Your new trip must be begin within 12 months of the original purchase date. The fee is waived one time only, future changes will incur the standard penalty. For tickets purchased before March 3rd, 2020, change fees are waived.

The new ticket must be reissued before December 31st, 2020 or 12 months from the original purchase date, whichever is earlier.

Your new trip must begin within 12 months from the original ticket issue date. The fee is waived one time only, future changes will incur the standard penalty. For tickets purchased from March 3rd, 2020 until March 31st, 2020, change fees are waived.

The new ticket must be reissued within 12 months from the original ticket issue date. Your new trip must be complete within 12 months from the original ticket issue date. If the fare for the new flight is higher than your original ticket cost, you must pay the fare difference.

The fee is waived one time only, future changes will incur the standard penalty. For additional information, please see: https://www.united.com/ual/en/us/fly/travel/notices.html